



# ANNUAL REPORT

## 2019



# HOURS OF OPERATION

Monday	5:00pm – 8:00pm
Tuesday	12:00pm – 5:00pm
Wednesday	12:00pm – 5:00pm
Thursday	12:00pm – 5:00pm
Friday	12:00pm – 5:00pm
Saturday (Winter) <i>Thanksgiving</i> to Victoria Day	12:00pm – 5:00pm
Saturday (Summer) Victoria Day to Thanksgiving	10:00am – 5:00pm
Sunday	Closed

# CONTACT INFORMATION

92 – 6th Ave. NW  
PO. Box 297  
Nakusp, BC  
V0G 1R0  
250-265-3363  
[www.nakusplibrary.ca](http://www.nakusplibrary.ca)  
[contact@nakusplibrary.ca](mailto:contact@nakusplibrary.ca)  
Facebook: Nakusp Public Library  
Instagram: @nakusplibrary



# MISSION

To provide quality materials, resources, programs, and services, which help fulfill the educational, informational, cultural, and recreational needs of the community in an environment that is attractive, respectful, non-judgmental, and welcoming.

# VISION

To become the heart of the community through social activity, distribution of information and creative inspiration.

# VALUES

Community enhancement, literacy, accountability, inclusivity, accessibility.

# GOALS

- Goal A: Become a resource center of Nakusp and area
- Goal B: Enhance strong community connections
- Goal C: Ensure long-term sustainability



**NAKUSP  
PUBLIC  
LIBRARY**



# STAFF AND VOLUNTEERS

**Library Director:**

Jackie Barber

**Assistant Librarians:**

Susan Rogers

Sandy Watt

**On-call Librarians:**

Amy Manegre

Evelyn Goodell

Melissa Koftinoff

Patty Riley

Lindsay Cann

Evelyn Goodell

Dawn Wegner

May Ann Waterfield

Patty Riley

Carol Thorp

Thomas Maltby

Heather Davidson

Linda Smith

**Summer Student:**

**Volunteers:**

**Computer Technician:**

**Bookkeeper:**

**Janitor:**

# BOARD OF TRUSTEES

**Chair:**

Paula Rogers

**Vice-Chair:**

Barb MacPherson

**KLF Rep./FOL Coordinator:**

Marilyn McKinnon

**Trustees:**

Linda Harrington

Karen McMillan

Jerry Van Immerzeel

Jan Dion

Susan DeSandoli

**Village Representative:**



# LIBRARY BOARD OF TRUSTEES

## MESSAGE FROM THE CHAIR

2019 was a year of transition for our Library. Jackie Barber, our new Library Director, and Susan Rogers, Assistant Librarian, melded their skills and talents to become a strong dedicated team. We are grateful for all their hard work, especially bringing our library's technological systems up to date. One of Jackie's greatest achievements this year, amidst many others, was to receive the prestigious TechUp Columbia Basin Trust grant that gave our library and community access to new technology. In addition, two new part-time library staff members were hired in 2019: Sandy Watt in January and Melissa Koftinoff in December (to start January 2020). We owe our deepest gratitude to our wonderful staff as well as our volunteers who make our library a welcoming haven of warmth and beauty.

Our Library Board experienced many changes as well. During the year, the board consisted of: Chair: Paula Rogers; Vice-Chair: Barbara MacPherson; Secretary: Karen MacMillan; Treasurer: Linda Harrington (January - April, 2019); Treasurer/Bookkeeper Consultant: Heather Davidson; Friends of the Library Coordinator and Representative for the Kootenay Library Federation: Marilyn McKinnon; value trustees: Jerry Van Immerzeel and Linda Harrington. We welcomed Jan Dion as a new board member in April and were sorry to say good-bye to esteemed trustees Trish Huesken and Frances Batycki in June. Susan DeSandoli continued her dedication to our library as the Village Representative.

**Centennial Building Committee:** Met quarterly during the year. The Museum's 'Milk Wagon' received a \$15,000 Columbia Basin Trust Museum and Archive Grant to build an interactive structure to house it. The next step is the Village's decision for the site of the Milk Wagon's relocation. Other matters were: parking issues in our parking lot; a new Centennial Building Sign funded from \$3,000 Initiatives grant; the decision of the Village to pay all costs of maintenance of the Elevator/Lift in Library's new lease.

**Friends of the Library:** Coordinator: Marilyn McKinnon. Five new members have joined, with continuing efforts to encourage more. FOL activities were: shelf reading; delivering books to shut-ins; assisting in stocking the Little Free Library; volunteering at the annual Book Sale. Terry McKinnon is now doing the book-repairing. A Volunteers Appreciation Tea was held in December. We are grateful for all the volunteers that include trustees, patrons and even staff!

**Fund-Raising Committee:** Began the year with a DVD sale, which earned over \$400. The Silent Auction/Book Sale/Wine Raffle/50/50 Draw held August 10th was a huge success, despite the rain, with earnings over \$4500. Marilyn McKinnon and Ann Barrington made over 100 Scandinavian Christmas Stars that made over \$500. WELL DONE!!

**Finance Committee:** Asked Heather Davidson to be consultant Bookkeeper in January 2019, with Linda Harrington as Treasurer. In April, Linda retired as Treasurer and Heather took over as consultant Treasurer as well. Jackie received a \$7,000 Columbia Basin Trust Community Tech Up Grant, a 2-year project to provide state-of-the-art computers, software, and graphic design workshops; our Library needs to provide 30% of project costs. Village approved an annual 3% cost of living increase that began in the fall of 2019. We received the \$3,000 CBT Initiatives grant and the new sign is in place. Our lease with the Village was renewed for the next five years. The Village agreed with our suggested changes, except designated parking. While our rent went up from \$9,000 to \$10,250 annually, the Village agreed to insure all common areas of the Centennial Building (hallways, stairwells and sidewalks of the entire building), as well as financially maintain the elevator/lift's full maintenance repair/replacement costs. We would like to send a grateful thank you to Heather Davidson and Jackie Barber for their dedicated management of the library's finances.

**Governance Committee:** Conducted a Board Self-Assessment as a round-table discussion with good results. Jan Dion was welcomed as the newest member of the Board in April. Frances Batycki and Trish Huesken resigned as board trustees, but we will welcome Claire Paradis back on our Board in 2020.



**The Kootenay Library Federation:** Requested input from member libraries for their new strategic plan and our board participated. The KLF recently subscribed to the Zoom online meeting platform that all KLF library boards can have the use of. Melanie Reavely and Anni Holtby joined our April 18th board meeting via online Zoom, updating us with KLF news. Jackie and Marilyn attended the KLF spring meetings for librarians and trustees in Rossland and Jan Dion attended TOPS training in Nelson. Nakusp Library will consider offering to host one of the two KLF meetings next year.

**Personnel Committee:** Jackie's annual evaluation was done in November and was very positive. The 3 areas she would like to focus upon in the coming year are: increase the professionalism and quality of marketing via social media, posters, and our website; increase programming; and continue to update technology by applying for the CBT Community Initiative Grant with a request for 5 new computers.

**Public Relations Committee:** At least nine newspaper columns and articles were published and events were announced on Facebook and advertised with colorful posters. For the future, it was decided these articles would reach a wider audience if published as blogs on the Library's website, on Instagram and Facebook links, or in CBT's ARTiculate magazine. A designated "Quiet Time" was established to accommodate those with "sensory sensitivities" Fridays from 1-3pm, but the effectiveness of this still has to be assessed. Barbara MacPherson continues to lead a monthly Genealogy Group.

**The Strategic Planning Committee:** Met three times throughout the year, systematically going through all the goals and objectives of the 2018-2023 NPL Strat Plan, adding new achievements to each Objective. The Strategic Plan will be reviewed every year.

**The Walton Bequest Committee:** Met three times throughout the year to discuss to establish a priority list for the use of the bequest when the first installment of the bequest will mature in 2021. At the November board meeting the trustees decided the following were the order in which to use the money: 1.) to enhance the library through specific projects 2) working scholarship for a summer student 3) beautification of the front of the Centennial Building 4) build an addition onto the Archives to create more conferencing space.

We are grateful for the continued financial support of the Village of Nakusp, Director Paul Peterson and the RDCK, and the provincial government, as well as the financial support from our many fantastic members. It is an honor to work with such dedicated staff, board and community members to create such a thriving and exceptional library!

*Paula Rogers*

Chair, Nakusp Public Library Board of Trustees

# MESSAGE FROM THE DIRECTOR

The Nakusp Public Library saw many gradual improvements in 2019. We started the year with new Monday night hours, a new more streamlined website domain name and email addresses. We also completed a mini facelift on the front entrance and used book area, which appears to have led to a significant increase in used book revenue! The Library purchased three new computers, a subscription to the full Adobe Creative Suite subscription, and added Microsoft Office and security software to all public terminals, thanks to a grant from the Columbia Basin Trust. The CBT grant further supports monthly programming on computer applications that will continue for the next two years. The Centennial Building signage was updated and made cohesive thanks to the CBT Community Initiatives Grant, and we received a number of grants for collection development from BC Law Matters, Arrow Lakes Health Care Auxiliary, and generous patrons.

In 2019, 186 new patrons were added as new members. 124 in the summer months alone with many being newly moved residents to the area! Quite a few long-time locals also came in to sign up for their first Library card after seeing our services advertised on social media, a direct result of our initiative to increase our online presence. The new offering of free online courses through the Gale database was one such draw, with 104 courses completed in 2019.

Goals for 2020 include: increasing the professionalism of our social media and marketing, focusing on programming for both children and adults, ensuring our policies are robust and up to modern best practice, and continuing to update our technology. I look forward to all the continuing improvements in the next year!

*Jackie Barber, MA, MLIS*

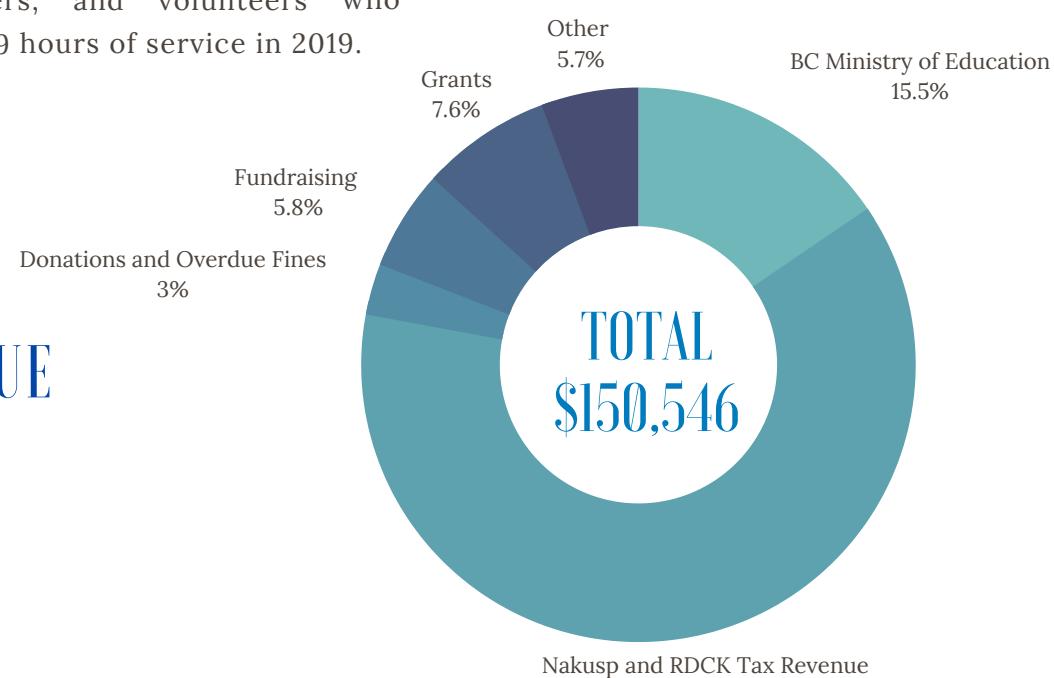
Library Director



# FINANCIAL OVERVIEW

The Nakusp Public Library is generously supported by funding from the Village of Nakusp, portion of Area K, the BC Ministry of Education, Kootenay Library Federation, donations, and fundraising endeavors. Many thanks to all those who contribute to ensure that our Library remains accessible to all. Special thanks to all FOL, Board Members, and volunteers who generously contributed 369 hours of service in 2019.

## REVENUE



**TOTAL  
\$150,546**

Professional Memberships and Licenses  
2.2%

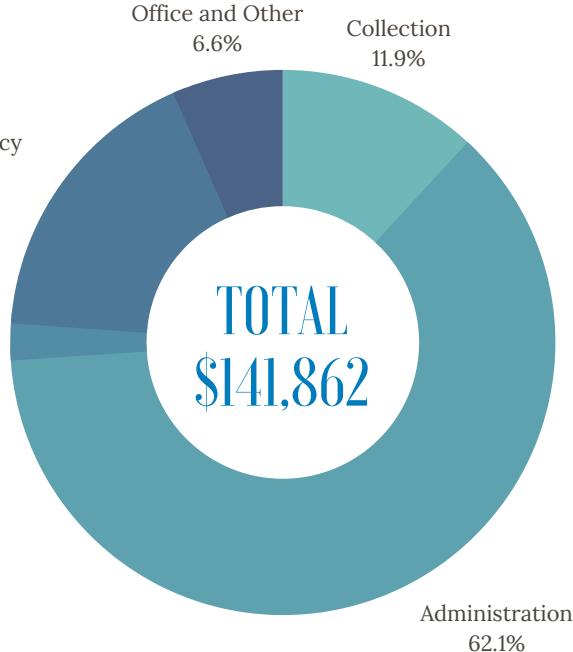
Occupancy  
17.3%

Office and Other  
6.6%

Collection  
11.9%

Nakusp and RDCK Tax Revenue  
62.4%

## EXPENSES



**TOTAL  
\$141,862**

# COLLECTION STATISTICS

The Nakusp Public Library circulated a total of 30,279 physical items plus 5,238 digital e-books and e-audio in 2019, with July being the busiest month. DVDs were our biggest circulators, followed by Adult Fiction. We added 1,271 new items, and weeded 589, for a grand total of 24,411 catalogued items in our collection.

## POPULAR ITEMS

### Top Adult Fiction

1. *The tattooist of Auschwitz* by Heather Morris
2. *Where the crawdads sing* by Delia Owens
3. *The wife between us* by Greer Hendricks

### Top Adult Non-Fiction

1. *Educated : a memoir* by Tara Westover
2. *Country Living tiny homes : living big in small spaces*
3. *21 lessons for the 21st century* by Yuval Harari

### Top DVDs

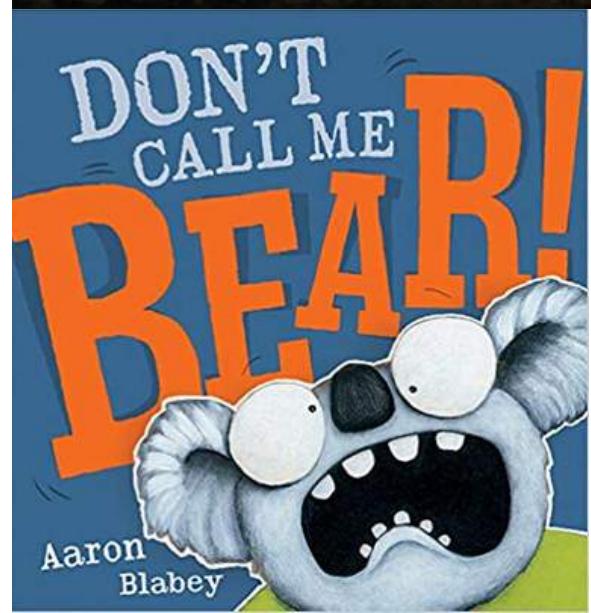
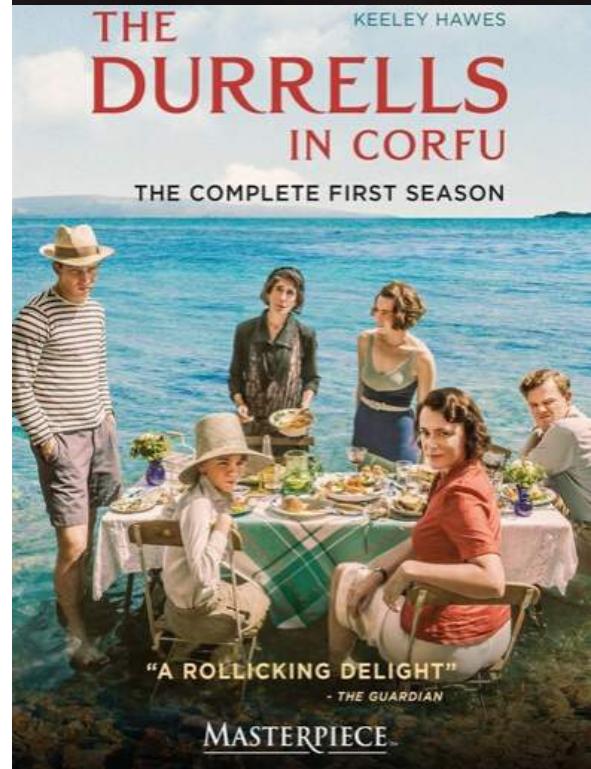
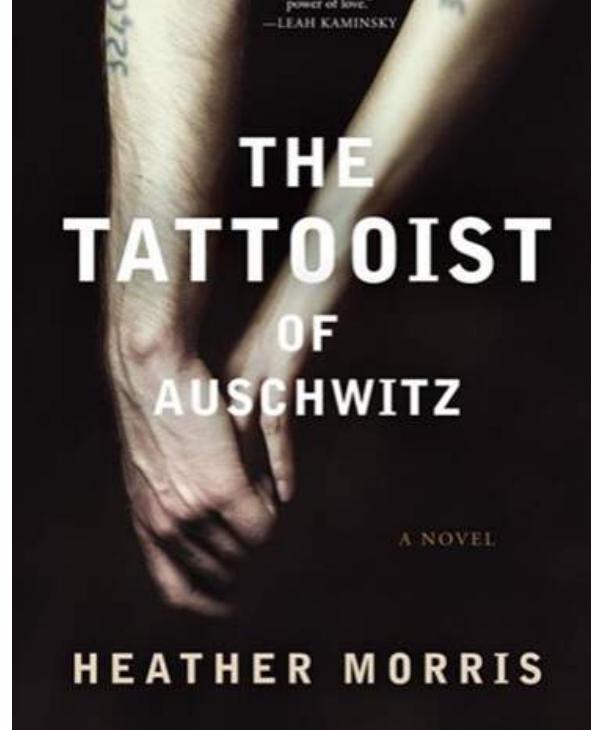
1. *The Durrells in Corfu. The complete first season*
2. *Bohemian rhapsody*
3. *Green Book*

### Top Juvenile

1. *Don't call me bear!* by Aaron Blabey
2. *Dog Man: brawl of the wild* by Dav Pilkey
3. *There's a monster in your book* by Tom Fletcher

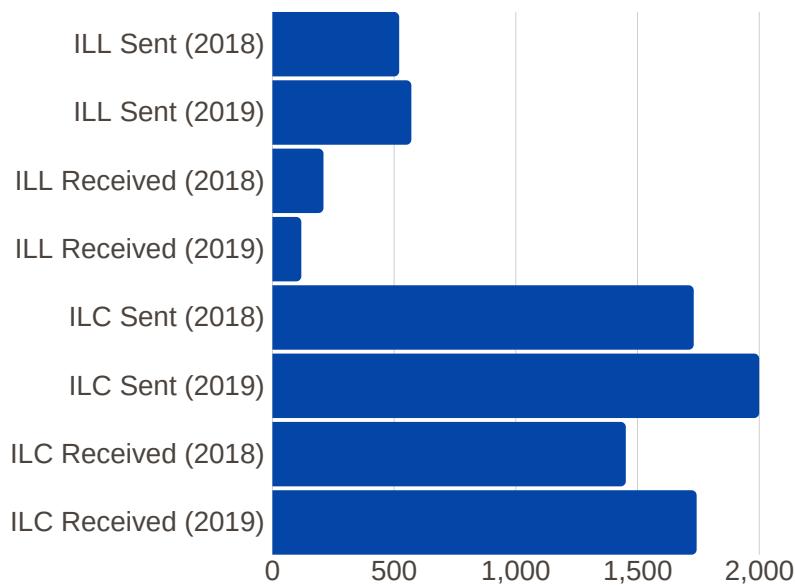
### Top Magazines

1. *Canadian House & Home*
2. *Maclean's*
3. *National Geographic*



# INTER LIBRARY LOAN STATISTICS

The Librarians at the Nakusp Public Library processed a total of 4,425 InterLibrary Loan items, plus 150 BC One returns, in 2019, which were shipped to and from other Libraries all across the province. This overall number increased from 3,906 in 2018, yet books processed through the ILL "Illume" Platform (previously Outlook) decreased. This reduction in requests through Illume most likely reflects a positive shift, as it highlights the fact that our patrons have adapted to requesting books through the much more streamlined InterLibrary Connect (ILC) platform. This also illustrates that more libraries in BC are migrating to Evergreen Sitka and able to share their collections. In this way, the majority of desired books are now able to be found through our Library Management System.



# EVENT HIGHLIGHTS

The Nakusp Public Library saw 920 adults and 858 children attend 80 children's and 49 adult events in 2019. Highlights included two Armchair Travel events, Lego Block Parties, STEAM Days, Puppet Workshops, a Writer's Coffeehouse, and a Christmas Crafternoon. Thanks to a grant from the Columbia Basin Trust, there were a series of sponsored seminars highlighting the Adobe Suite, including Photoshop, PremierePro, and InDesign. These technology workshops will carry on throughout 2020. The Library continued to host monthly Genealogy Groups, Book Discussions, and Writers Groups. Mother Goose (which is facilitated by Columbia Basin Alliance for Literacy) was once again popular in 2019, with as many as 36 attendees squished into the reading corner at once!

The Summer Reading Club was very successful with 60 children registering and 28 completion medals handed out. It was Summer Student, Lindsay Cann's, second year and she did an excellent job encouraging local families to attend, 30 children (PLUS parents) stopped by for games and popcorn during our SRC kick-off party. We created a mural background and allowed children to make it their own. There were many exciting events, including a bee keeping demonstration, STEAM maker truck, a visiting puppet troupe, and a "Mystery Suitcase" lent to us by the Royal BC Museum and organized by the Kootenay Library Federation. Library Director, Jackie Barber, facilitated a weekly Storytime during the same time block Mother Goose normally occupies throughout the school year. The annual Summer Book Sale was a true Centennial Building "extravaganza," as it also included our 20th annual Silent Auction, a wine raffle, and 50/50 draw. The Nakusp Museum joined us by hosting a BBQ and bake sale, and the Arrow Lakes Historical Society & Archives had an inventory clearance sale.







*What a beautiful year it has been!  
Thank you from the Staff and Volunteers of the*

